

Campground regulations Schartner Alm

Upon arrival: please register immediately at the reception. Please bring a valid document from all fellow travellers so that we can carry out the legally required guest registration.

The reception is open until 6 pm.

The reserved places are available from 12noon.

Please inform us right away if you are travelling with pets.

Arrivals after 6pm are only possible by arrangement!

If you do not let us know, there will be charges!

During the stay:

It is not permitted to open the gate for someone else using their own magnetic card. For **payment** we accept cash and the following credit cards: Visa, Master Card, EC.

Quiet time is from **11pm to 8am**. Please avoid any kind of noise during this time.

During your stay we ask you to behave considerately towards other guests.

The gate to the campground is closed between midnight and 7am. During these times, entry and exit by motorised vehicles is prohibited. All vehicles are only allowed to drive at walking pace on the campground (maximum 10 km/h).

If there are any changes in your group, such as people arriving or leaving, adding tents, cars, etc., please report this immediately to reception.

A pitch change or change of stay is only possible in consultation with the management.

Pitch: Cars, caravans, tents and motorhomes parked on other people's pitches will be removed. Only one unit may parked per pitch. The maximum length of stay is 4 weeks.

It is not allowed to dig trenches or change the ground in any way. Furthermore, no other/empty pitches may be used as dog toilets. Under no circumstances it is permitted to pour water or other waste water onto trees, bushes, flowers or to dispose it in any way on the camping site.

Mobile toilets, chemical toilets and waste water from caravans and motor homes must be collected and emptied in the **waste disposal station at the exit.**

We ask you to keep your pitch clean, but also the area around the campsite.

Smoking is prohibited in all common areas.

Infrastructure: electricity, waste water/water: there is a water and electricity connection (16Amp/3kW).

Noise level: we ask you to behave in such a way that no other campers are disturbed. TVs and radios may only be turned up to room volume.

Pets: Pets are only allowed with the explicit permission of the management. Every pet must be registered. The pet owner is liable for his pet and must ensure that other guests are not inconvenienced.

Dogs must be kept on a leash throughout the campsite & other public areas. Excrement must be removed immediately by the dog owner. Dogs are not allowed in the sanitary facilities, the bathing area and on the playground.

Pool/swimming area: The pool area is open daily from 8am to 8pm and is not supervised by a lifeguard. Entering the pool area is at your own risk. Minors may only visit this area when accompanied by a parent or guardian. It is forbidden to jump into the water, to pollute or to throw objects of any kind into the water.

Pets are not allowed in this area.

Rubbish separation: Waste separation is obligatory! Garbage must be disposed separately in the designated rubbish area (at the back of the building). Please separate organic waste, glass, metal, paper, cardboard, plastic and residual waste! Please dispose the remaining residual waste in sealed bags.

Bulky waste may not be disposed but must be brought personally to the Ritten recycling centre.

Barbecuing: The use of barbecues is only allowed with gas if they do not pose any danger and do not disturb anyone. The management reserves the right to prohibit barbecuing if it is necessary due to climatic conditions or general danger. The guest is solely liable for any damage.

Any kind of open fire is not allowed!

Visitors: Please register any visitors at the reception. Day visitors are requested to park vehicles in the parking area on the opposite side of the road. Access for day visitors is only allowed on foot. The parking area is not supervised; the management accepts no liability. Day visitors are not permitted to visit the swimming pool!

Parents take responsibility for their children. Minors must be supervised by a parent or guardian throughout the campground at all times. Parents are requested to accompany children to the sanitary facilities, swimming pool area and playground.

On departure: Before departure, please settle your bill at the reception. The pitch must be vacated by 11am at the latest on the day of departure.

When you leave, please leave the pitch clean and in good order.

General emergency number: 112

Medical visits: You will find a doctor on duty every day of the week in the medical centre at Klobenstein. More detailed information is available at the reception.

Pharmacy Klobenstein: Dorfstrasse 21, 39054 Klobenstein, phone :1 +39 0471 356108, phone 2: +39 0471 356667

The management accepts no liability for damaged or lost property, nor for damage caused by force majeure. Furthermore, the management is not liable for damage caused between guests and not directly caused by the fault of the establishment.

By entering and staying in our structure, you accept all our regulations. In any case, it is at the discretion of the management to expel guests who break the house rules or disturb or harass other guests.

In any case, we recommend that you always contact us immediately so that we are informed of any dissatisfaction and can take remedial action accordingly.

Video surveillance: The Schartner Alm structure and campsite is monitored by video cameras in some areas for the purpose of property surveillance or personal security. You will find a complete data protection declaration on our homepage.

Useful information

Our **reception** is open daily **from 8:30am – 1pm and from 3pm to 6pm.**

Our **Bistró** is open daily for you from 8am to 6pm.

Our **pizzeria** is open from 5:30pm (4pm during winter) to 10pm (closed on Tuesdays & Wednesdays).

It is possible to buy various products such as fresh bread and other groceries in our sales point, the **AlmLadele**. Opening hours: 8am to 6pm.

On the ground floor there is a washing machine and a dryer, for which you must pay. Please pay the fees at the reception.

The camper service for the chemical toilet is located at the exit of the campground.

At the reception you will also find various information for leisure activities, hiking maps, e-bike rental, events and much more.

Free **Wifi** is available throughout the campsite. The guest network is called Schartner Alm Guest. The access key is: **schartneralm**

The entire team of Camping Schartner Alm wishes you a pleasant stay and welcomes you!

WATER IS LIFE

The Ritten is a water-poor area, so please use drinking water sparingly!

